



PRIVATE SECURITY INDUSTRY REGULATORY AUTHORITY

420 Witch-Hazel Avenue, Block B Eco Glades 2 Office Park Highveld Ext 10

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DESCRIPTIONS OF ICONS FOUND ON THE ONLINE SYSTEM

Security Officers Dashboard – Icons Descriptions

The screenshot shows the PSiRA dashboard interface. On the left is a vertical sidebar with seven numbered icons: 1. Dashboard (cookie), 2. Company Requests (person with plus), 3. Complaints (pencil), 4. Downloads (cloud), 5. TP Instructors Requests (handshake), 6. Service Requests (wrench), 7. Invoices (receipt). The main content area displays profile information for a security officer, including CRC Status (Approved), PSiRA Status (Active), App. No., PSiRA No., Creation Date (28-07-2004), Date of App. (28-07-2004), and Reg. Approval Date (26-08-2004). Verification status is shown for Phone, Email, and Finger Print, all marked as verified. A 'View Profile' link is highlighted with a red arrow labeled '8'. A yellow box on the right displays the security officer's grade as 'B 9', also highlighted with a red arrow labeled '9'. Below the profile information is a 'Latest Updates' section with a table header: 'Last Updated Date' and 'Description'.

#	Icon	Name of Icon	Description
1		Dashboard	The screen displays a summary information of your account and your current Grade.
2		Company Requests	The screen shows all companies you previously worked for including your current company.
3		Complaints	The screen is for logging complaints against companies.
4		Downloads	The screen will show you your current certificate which is also downloadable from this screen
5		TP Instructors Requests	If you have applied to be a Training Instructor, your request progress will be displayed here.
6		Service Requests	From this tab, you are able to: <ul style="list-style-type: none"> • Update your Marital Status (applicable costs will be applied) • Request New ID Card (applicable costs will be applied) • Renew Certificate (applicable costs will be applied) • Apply to become an Instructor • Submit RPL and Other
7		Invoices	Receipts can be found on this tab. If you make payment for any transaction, the receipt is stored on this tab.
8	View Profile	Viewing or editing Profile	If you click the View Profile icon, you will be able to view your:



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			<ul style="list-style-type: none">• Personal Information,• Address• Questionnaire• Uploading of documents• Training Records• Member Link• Declarations
9		The screen will display your latest Grade	